

Connecting the Dots

Between Member X and Provider Y at Highmark

Given the various stakeholders and systems in play at Highmark, yours is a complex healthcare path. Do the various parts of the path allow you to answer these key questions?



Connecting the Dots with Reltio

By bringing all of your disparate and siloed data together into one holistic view, you can now:



What would a trusted, real-time and centralized profile of members and HCOs/HCPs mean at Highmark?

Real-time transactions

Omni-channel

Personalization

10%

Lift in renewals

10%

Reduction in administrative costs

2%

Lift in customer satisfaction score

For more information, please visit us at: www.reltio.com/solutions/industries/healthcare/

Reltio